| Store | First Time Incentives | Curbside Fees | Coupons Accepted | Stacking Tips | Pricing | How to Schedule Pickups | How to Cancel | Misc. Tips |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 14- <br> H-E-B | 1st four orders no personal shopper fee ( $\$ 4.95$ savings 4x). | $\$ 4.95$ personal shopper fee, plus $3 \%$ markup of all the products on curbside order site. | Only curbside coupons available on site. No manufacturer coupons, store coupons, etc. | No stacking, but you can use a coupon for the "Buy 1, Get one" deals on the first item. If you purchased the Oscar Mayer Hotdogs on sale for $\$ 2.05$, you could use the curbside coupon of $\$ 1$ off and pay $\$ 1.05$ for 10 hotdogs. | They do not honor in-store pricing. Curbside orders have their own prices. | H-E-B needs at least four hours to get your order done. Choose an available time from their online scheduler. | Cancel online. H-E-B <br> will hold your order until the end of the day. If you don't show, your personal shopper will call you to reschedule. | If an item for which you used a coupon is substituted, the coupon will still be applied to the substitution. They only accept credit card or debit online. |
|  | \$10 off first order. | Free | No coupons. | No coupons. | The same prices online as in store. | Use online scheduler. At least four hours for same day pickup. | Call or cancel online. They might charge a restocking fee for a no-show. You can make changes up to an hour before pickup time. | $\$ 30$ order minimum. Accept SNAP/EBT at all participating locations. Plus debit/credit. NY has online SNAP/EBT. No WIC or eWIC. |
| G\|ANT <br> EAGLE <br> Giant Eagle | When you sign up for an Advantage Card, you get special offers that you can use online as well as in store. | Free | Yes! Bring them and hand them to the Curbside Express Team. You don't even have to go in! | No. One coupon per item, no matter what kind of coupon it is. | Pay online or at the curb if you have coupons. In store and weekly ad pricing applies. They price adjust if the price goes down when you pickup order. | Four hours ahead of time. Online scheduler. | From My Account, select Manage Orders. Find the order that you'd like to cancel and click Cancel Order. Your card will not be charged, nor is there a fee for canceling an order. If you're no longer able to edit your order online, please call your selected Curbside Express location. | \$35 min purchase. <br> Cash, Debit, CC, <br> PayPal. Food stamps select locations. You must link your order to an Advantage Card. |
| Froger <br> Kroger | 1st three orders are free. | \$4.95 | At time of pickup, give the Kroger employee your paper coupons. Use digital coupons online or in the app. | Yes, same rules as in store apply. | Special sales just for pickup customers through the app. | First come, first serve. You can order three days in advance. | Cancel online under My Purchases, or call customer service at 1-800-576-4377. | Credit or debit only at the time of pickup. No cash or government benefits. |

## Grocery Pickup Cheat Sheet (continued)

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| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| meijer <br> Meijer | N/A | \$4.95 per order. | Digital coupons only. | N/A | Same prices online as in store. | Use the online scheduler, select a time. Place an order up to five days in advance. | Call your local store. | No minimum order. You need an mPerks account. CC payment is accepted at the curb, and you need to input a CC to order online even though it's not charged. To pay with WIC or anything other than a CC, you have to go in the store. |
| Target | N/A | Free | Circle coupons and Red Card Cash back applies. | You can use both manufacturer (Circle) and Target coupons available in the Target app. | App prices apply as you can only order through the app. | Rather than pick a time, you'll get a notification and an email from the app that your items are ready. When you're ready to get them, select "I'm on my way" from the Shop tab. They'll hold your order for 7 days. | You can cancel at any time through the app. If you don't get your order within 7 days, they refund you and restock the items at no charge. | You must order in the Target App. No minimum order. Only items eligible for Drive Up apply, indicated in the app. No perishable items, food, flowers or alcohol can be purchased with Drive Up. |
| Publix. <br> Publix | Free delivery for first time orders of at least \$35 on Instacart when you sign up. | Service fees of about $5 \%$ of order, usually between $\$ 3.99$ and $\$ 7.99$, unless you join Instacart Express for a yearly flat fee. | At time of pickup, you can bring coupons in. | Manufacturer coupons are available through Instacart. Some Publix coupons and promos are available, depending on your store location. You can use both. No paper or digital coupons accepted. | Publix weekly promos or deals specific to each store apply. But, they charge higher than in store pricing on Instacart. | Order online, pick a time, at least four hours in advance. Publix uses Instacart, so Publix employees do not fill your order. Call the store when you arrive. | Cancel online through Instacart. If your order is in progress, call customer service. You will be charged a cancellation fee. | You must create an Instacart account to use Publix curbside. This is the only service that accepts tips. |


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| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| FredMeyer: <br> Fred Meyer | 1st three orders are free. | \$4.95 | At time of pickup, give the Fred Meyer employee your paper coupons. Use digital coupons online or in the app. | Yes, same rules as in store apply. | Special sales just for pickup customers through the app. | First come, first serve. You can order three days in advance. | Cancel online under My Purchases, or call customer service at 1-800-576-4377. | Credit or debit only at the time of pickup. No cash or government benefits. |
| Harris Teeter | 1st order free. | $\$ 4.95$ or free with an Express Lane Yearly Subscription of $\$ 99.95$. | At time of pickup, give the Harris Teeter employee your paper coupons. Use digital coupons online. Your paper coupons will be applied to your next order. | It's tricky since your coupons don't get applied to your current order-only the next one. | All sales and promos apply to online ordering. | Order online at least four hours before, no later than 3pm for same day service. Push the call button in the parking lot and someone will bring your order. | No-show pickups are fully refundable. | CC for online ordering through Express Lane, their online ordering program. Check or cash when picking up order. EBT has to be done in store. |
| Smiths <br> Smiths | 1st three orders are free. | \$4.95 | At time of pickup, give the Smiths employee your paper coupons. Use digital coupons online or in the app. | Yes, same rules as in store apply. | Special sales just for pickup customers through the app. | First come, first serve You can order three days in advance. | Cancel online under My Purchases, or call customer service at 1-800-576-4377. | Credit or debit only at the time of pickup. No cash or government benefits. |
| Food Lion | N/A | Powered by Instacart. $\$ 1.99$ for orders over $\$ 35, \$ 3.99$ for orders under $\$ 35$. | Only the coupons offered by Instacart. | N/A | The same prices in store, and perks associated with MVP Savings card. | You select a time when you order. | Cancel online. If the order is in progress, you are charged a restocking fee. Customer service is 1-800-210-9569. If you are a no-show, the personal shopper calls you to reschedule. | You must have an Instacart account to shop online at Food Lion. Curbside helpers, as they work for Instacart, appreciate tips. |
| Safeway | N/A | Regular, not rush orders charge a service fee between \$3.95$\$ 4.95$ depending on location. Rush Orders are through Instacart. | No paper coupons. <br> No digital coupons outside of the Just For U service. | N/A | Loyalty cards have special pricing online. Just for U Savings apply. | Order online with a 3-hour window. Call when you arrive, and the attendant brings your groceries out. | No shows are not charged restocking fees. Cancel online unless the order is in progress. | $\$ 30$ minimum on all Drive Up and Go orders. All major CCs but no other payment. |


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| Ralons <br> Ralphs | 1st three orders are free. | Fees vary by store. | Digital coupons applied to your online order with Rewards Card. Paper coupons accepted at time of pickup. | No stacking digital and paper coupons on the same item. Digital coupons come off first at register. Digital coupons can only be used once and do not double (unless special promotions at your local store say otherwise). | In store pricing same as online with Rewards Card. | Order online or in app with a 3-hour window. You will choose a 1-hour pickup time. | No shows restocked with no fee. Cancel online under "My Purchases." Call 1-800-576-4377 to cancel or with questions. | Only credit or debit accepted. No WIC or SNAP. No cash, check or gift cards. |
| Albertsons | Called "Drive Up \& Go." | Free | Just for U offers apply if you have a rewards account. No paper coupons for online orders. | N/A | Some prices or promotions in store might not apply to online orders. This varies by store. | Rush orders are powered by Instacart, which means more fees. Regular orders need a 3-hour lead time. Reserve time online or through the app. | Pickup the same day before 8 pm or the order will be restocked. No cancellation fee. | Credit and Debit no cash or gift cards. Call 877-505-4040 to order with government benefits. The store will package your groceries in reusable, thicker plastic bags and some stores charge fees for them. |
| Stop \& Shop | First order free plus \$20 off. Free for 60 days by entering promo code "SSFREEPICKUP" at checkout with $\$ 60$ min purchase. | $\$ 2.95$ or purchase PodPass for one annual fee and free delivery for one year. | No digital coupons accepted for pickup orders. But Peapod.com doubles manufacturer's coupons. | No stacking. Redeem coupons with Peapod shopper. Credit is applied to order at the time of payment. | Order online at Peadpod.com. Prices differ from in-store but Peapod runs weekly specials. | Order online and through app with a four-hour lead time. | Restocking fees apply for orders not picked up during your time frame. | Pickup is powered by Peapod, the ecommerce branch of Stop \& Shop. But, Stop \& Shop customers earn points for gas and groceries by shopping online through Peapod. No government benefits accepted. Pay with CC, debit, electronic check online. |

